



Star Getaways



Paying by Credit Card

One of the options available to you when you accept a reservation is to pay by credit card. This document will explain what to expect as you go through the process.

Booking a reservation is similar to other online purchases. When you decide to accept our offer, you will click on the link we have provided. It will take you to our secure reservation system on VRConnection.com. You will go through a four step process.

Step 1 of 4: You will complete & verify your contact information (if necessary):

Step 1 of 4: Complete & Verify Contact Information

Some basic information regarding your reservation is missing or incomplete:

- Please provide your complete mailing address
- Guest list needs to be completed

Please review the following information to ensure that it is correct and complete.

| | |
|-----------------------------|---|
| Stay Summary | 7 nights, Sat 10/04/2008 to Sat 10/11/2008 |
| Rental Amount | \$1.82 |
| Tax | (8%) \$0.15 |
| Total Cost | \$1.97 |
| Name | Steve & Robin |
| Phone | 610-481-9028 |
| Your Mailing Address | 123 Main St Anytown, USA |
| Guest List | Please enter the names and ages (if less than 21) of each person in your party. Steve Robin |

Note that the names and amounts in the samples are fictitious.



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Step 2 of 4: You will review and accept the terms of the rental agreement:

Step 2 of 4: Accept Terms of Rental Agreement

To accept this reservation offer, you first must read and agree to the following Rental Agreement:

Rental Agreement

I, **Steve & Robin** ("Tenant"), as of **July 10, 2008**, agree to rent from **Steve & Robin Marsella** ("Owner") the premises at

**6A1A-7BBA Caret Bay
St. Thomas, VI 00805**

for the period commencing at **Sat 10/04/2008 at 4PM** and ending at **Sat 10/11/2008 at 10AM**. Under the following terms and conditions, it is understood that the unit will be used as a family rental only. **ABSOLUTELY NO PETS, SMOKING, OR HOUSE PARTIES. Any breach of this rule WILL lead to forfeiture of the security deposit.**

1. For this rental period, I agree to pay a rental fee of **\$1.82, 45 days** prior to the commencement date of the rental period. Failure to pay in full within this time frame may result in cancellation of reservation.

Please read the rental agreement in its entirety. The bottom of the agreement screen will appear similar to the following:

By clicking the below link to "Accept the terms of the agreement", you are in effect signing off on all terms of the above agreement. At the end of this acceptance process, an acknowledgement of your acceptance and a copy of the agreement will be e-mailed to both you and the property owner/manager for your records.

You have the following options:

- [Accept the terms of the agreement](#). Clicking here will continue the reservation acceptance process.
- [Decline the terms of the agreement](#). Clicking here will in effect decline the reservation offer. You will be given the opportunity to provide feedback to the owner should you wish to do so.



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Step 3 of 4: You will supply your credit card information. First you will select a payment method (credit card online):

Step 3 of 4: Select Payment Method

| VRC#2366 Invoice for Steve & Robin | |
|---|---------------|
| Item | Cost |
| 7 nights rental from Sat 10/04/2008 to Sat 10/11/2008 | \$1.82 |
| 8% tax | \$0.15 |
| Total cost of stay | \$1.97 |
| Security/Damage deposit | \$5.00 |
| Total due before arrival | \$6.97 |
| Amount due to secure reservation | \$5.00 |
| Payment Due \$5.00 | |

To secure your reservation, the property owner requires a payment in the amount of **\$5**. Your payment can be made via the following methods:

- [Click here to pay by credit card online](#) (  ).

Or you may [decline this reservation offer](#). You will be given the opportunity to provide feedback to the owner should you wish to do so.

Having selected “credit card online”, you will fill in your credit card information. Please note that we are using a third-party credit card processing agent on a secured site.

Pay Invoice by Credit Card

| VRC#2366 Invoice for Steve & Robin | |
|---|---------------|
| Item | Cost |
| 7 nights rental from Sat 10/04/2008 to Sat 10/11/2008 | \$1.82 |
| 8% tax | \$0.15 |
| Total cost of stay | \$1.97 |
| Security/Damage deposit | \$5.00 |
| Total due before arrival | \$6.97 |
| Amount due to secure reservation | \$5.00 |
| Payment Due \$5.00 | |

| | |
|-------------------------|--|
| Type of Card | <input type="text"/>    |
| Credit Card Number | <input type="text"/> |
| Expiration Date (MMYY) | <input type="text"/> |
| CCV Code | <input type="text"/> <small>3 digit code on back of Visa/MC/Discover 4 digit code on front of AmEx</small> |
| Name as Appears on Card | <input type="text"/> |
| Billing Address | <input type="text"/> |
| Phone Number | <input type="text"/> |



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Step 4 of 4: You select final acceptance and may optionally provide feedback

Step 4 of 4: Final Acceptance/Provide Feedback

You have selected to pay by **Credit Card**. Your credit card information has been collected and will be transmitted securely to the property owner/manager for processing.

Your reservation acceptance is almost complete. If you'd like to leave any feedback or comments for the property owner, please use the space below. You do not need to leave feedback, but **please click the "Accept Reservation" button to complete the acceptance process.**


Feedback, Questions or Comments

We are looking forward to our trip.

Accept Reservation

We will be notified by email, and will then send you a verification, and other information you will need.

Property Reservation

VRC Qualified: 

The reservation has been **Accepted** and the property owner has been notified. Your feedback has been forwarded as well. To complete the process, you will need to

- You have selected to pay via **Credit Card** and your credit card information has been obtained. The owner will contact you once your credit card has been processed and payment transacted.

If anything needs to be mailed, please send to

P.O. Box 477
St. Thomas, VI 00804-0477

Once everything is received, you will receive further instruction from the property owner.

Protect Your Travel Investment with Travel/Cancellation Insurance

Now that you have booked your accommodations, you may want to consider protecting your travel investment. Most vacation rentals can't offer a cancellation policy as liberal as those offered by major hotels. Upon cancellation, most owners will refund payments based on their ability to rebook the nights you have reserved (please review your cancellation policy.) After all, owners usually only have one property and if it is reserved for you, they have passed up booking others who might not have a need to cancel.

At this point you are done. You may want to consider travel insurance. You will have the opportunity to read about it on this screen.